MEDIA RELEASE

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John Curtin Aged Care commences process to identify a new provider

The Board of John Curtin Aged Care (JCAC), Creswick's community-based residential aged care provider, has today announced that it has commenced a structured process to identify a suitable, new provider for JCAC's residential aged care and independent living services.

JCAC has served the Creswick community for almost four decades as a community-based, not-for-profit organisation. In considering JCAC's long-term future, the Board has focused on how best to support the continued provision of safe, high-quality care and services in Creswick.

JCAC Board President Susan Craven said the decision had been made following careful consideration of JCAC's long-term future:

"JCAC has a long and important connection with the Creswick community. Our focus is on supporting the continued provision of high-quality care and services in Creswick and putting JCAC's services on a strong and sustainable footing for the future."

Like many stand-alone regional aged care providers, JCAC is operating in an increasingly complex environment. Rising costs, workforce shortages, changing regulatory requirements and the need for continued investment in services and facilities are creating challenges across the aged care sector.

The Board considers that becoming part of a provider with greater scale, broader capability and financial resources offers the strongest pathway to support JCAC's services over the longer term.

"There will be no immediate change to residents' care, accommodation or day-to-day services as a result of this announcement. JCAC will continue to operate while the provider process is undertaken, with the continued provision of safe, high-quality care remaining our priority."

The Board, supported by external advisers, will assess potential providers having regard to their experience, capability, financial capacity, approach to workforce continuity and alignment with the values of JCAC and the Creswick community.

"We will undertake a structured process to identify a provider that can support JCAC's services over the longer term and understands the important role JCAC plays in the Creswick community," Mrs Craven said.

JCAC has committed to keeping its residents and staff informed throughout the process. A community update is also expected at JCAC's Annual General Meeting, scheduled for 26 November 2026.

To assist in this process, JCAC is working closely with the Commonwealth Department of Health, Disability and Ageing and to ensure continuity of care while the Board undertakes the process of identifying a new provider.

Proposed redevelopment

JCAC is continuing discussions with the Commonwealth regarding its proposed redevelopment in Creswick. In October 2025, JCAC was awarded $13 million through the Commonwealth Government's Aged Care Capital Assistance Program (ACCAP) towards the $18 million proposed redevelopment.

Discussions between JCAC and the Commonwealth are ongoing, and the funding agreement will remain in place while options for JCAC's future are considered.

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